

SERVICE OVERVIEW

Passkey Migration & Rollout

From the assessment to users who actually sign in with passkeys.

WHY A PROJECT

Turning passkeys on in Entra ID takes minutes. Your users do not all work the same way, and a registered passkey is not a finished user. The move is done when people sign in with the new method and SMS and voice codes can go.

WHAT YOU GET

- ✓ A readiness assessment of your current Entra ID
- ✓ A passkey method and onboarding path for each user group
- ✓ A pilot with real users before the wider rollout
- ✓ Instructions written for each group, not one generic email
- ✓ A clear decision on retiring SMS and voice codes
- ✓ A named list of remaining users and exceptions at the end

Five phases

Phase	You have at the end
Assessment	Current state, user groups and direction agreed
Design	A passkey method for each group and a plan for SMS and voice codes
Pilot	Registration and sign-in proven with real users
Rollout	Users moved group by group with their own instructions
Close	Remaining users and exceptions documented, handover to your team

NEEDED FROM YOUR SIDE

- ✓ A project owner
- ✓ Pilot users from each group
- ✓ Approval for tenant changes
- ✓ A channel for user communication

SCOPE DEPENDS ON

- ✓ Number of users and groups
- ✓ Devices and methods in scope
- ✓ Current access policies
- ✓ Pilot and rollout size

COMMON QUESTIONS

Is the assessment included?

Yes. Every migration starts with the readiness assessment.

Can we keep SMS and voice codes after 1 February 2027?

Only through a telecom provider you contract and pay for yourself. Microsoft's own delivery ends and cannot be postponed.

Next step

Plan your migration

docs.kaidojarvemets.com/services/entra-passkeys-consulting